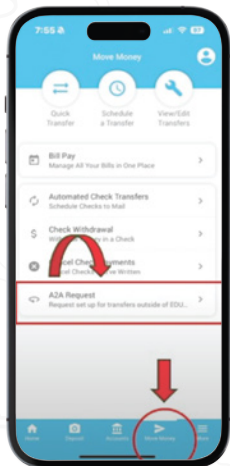


# ACCOUNT-TO-ACCOUNT (A2A) TRANSFERS ARE HERE!

Now you can securely transfer money between your Educational Community Alliance Credit Union account and accounts at other financial institutions — right from online or mobile banking.

## Here's what you need to know:

- Safe and secure
- Access through online or mobile banking
- Just click **A2A** to start a request
- Transfers may take up to 3 business days
- Incoming A2A: Free
- Outgoing A2A: \$10



**Pro Tip:** Once you are fully set up for A2A, just select **QUICK TRANSFER** to process your transactions!

## WANT A WALKTHROUGH?

Watch  
our quick  
tutorial:



**Educational Community**  
ALLIANCE CREDIT UNION

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# SECURITY UPDATE:

Due to rising fraud risks and AI voice cloning technology, balance inquiries will no longer be available via live phone reps as of January 1, 2026.

This change is about one thing: protecting you.

Now is the time to start using our faster, easier tools to stay on top of your account—anytime, anywhere.



## 1. Teller Phone Banking

Call 419-381-2319 —

24 hours a day, 7 days a week.

All you need is your account number and PIN to check balances, transfer funds, make payments, check our rates and more!



## 2. Mobile Banking App

Your balance is in your pocket.



## 3. Online Banking

On your schedule, from any device.



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