

Email from

idtheftsupport@merchantsinfo.com	Mon 12:52 PM
nxg PROTECT Account Activation	Inbox
JANE DOE You are eligible to receive	

JANE DOE,

You are eligible to receive complimentary monitoring including a monthly credit score through your covered account with Educational Community Alliance Credit Union, and our records indicate that you have not yet activated this entitlement to monitoring services.

We recommend you complete the activation process as soon as possible.

HERE'S HOW TO CREATE YOUR ACCOUNT:

- Go to: <https://educacu.merchantsinfo.com/member-enrollment.aspx>
- Enter your unique Enrollment ID: **EduXXX**
- Follow the steps to complete your enrollment

The entitlement to monitoring includes credit monitoring, dark web monitoring and a monthly credit score. **Your monitoring will not begin and your credit score will not be available until you have successfully validated your identity by completing the online activation process.**

Have any questions or trouble activating your entitlement? Call us at 866-647-6223 or email nxgPROTECT@merchantsinfo.com. Recovery Advocate assistance is available Monday through Friday, 8 am - 7pm Eastern Time (outside of holidays) with call center support available 24/7/365.

We're here for you,

Your Recovery Advocate Team
nxg|PROTECT

nxgPROTECT@merchantsinfo.com