

# NOTES OF INTEREST



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The friendly little newsletter for Educational Community Alliance Credit Union Members

1ST QUARTER 2021

## PROTECT YOURSELF. STAY ONE STEP AHEAD.



We understand the importance of security, and you deserve to have peace of mind. That is why we want to arm you with information and resources to protect your accounts and personal data. As an EducaCU member, you have access to three powerful tools to do just that.

### Identity Protection

Fully Managed Identity Theft Recovery is another layer of protection against identity theft for all EducaCU members. This new service allows members access to a personal Recovery Advocate who will research and resolve cases of identity theft and fraud. This valuable new service is part of our expanded security program, because we believe theft detection and recovery are essential to your financial well-being. Want to learn more or believe you are a victim of identity theft? Visit [www.educacu.com/identity-theft](http://www.educacu.com/identity-theft)

### Up-to-Date Security Resources

Protect your personal information, money and accounts by staying educated on current fraud attacks and safe practices. Check out the NEW Security Center on our website for news and alerts.

Want to receive regularly updated cybersecurity tips and resources delivered right to your inbox? Subscribe for a FREE monthly newsletter on the latest security information, by visiting our online Security Center at: [www.educacu.com/security-center](http://www.educacu.com/security-center)

## Protect your debit card with real-time control.

With our debit card management app, CardValet, you have real-time control over your cards through your smartphone. CardValet adds another level of security to your cards by letting you decide how and when they can be used and alerting you when any types of transactions you specify take place to help identify and stop potential fraud from happening. You can even use it to set personal spending limits that help you stay within your budget goals. In just minutes, you can gain the security and control of CardValet. All it takes to get started is a free download from the Apple App Store or Google Play.

**We're here to support you any way we can to give you peace of mind and to assure you that your information is safe with us. If you have any questions or concerns, don't hesitate to reach out.**

## YOUR PROTECTION IS OUR BUSINESS

Protecting our members took on new meaning in 2020, in more ways than one.

Throughout the difficult year, we were here for you. Thanks to our dedicated team, the Credit Union remained open, with modifications for everyone's safety. Thank you for your patience as we navigated through the uncertainty of the serious and ever-changing threat to public health.

We have also been busy keeping you safe from cyber criminals. In addition to the protections you can read about on this page, we have undergone thorough audits and examinations by consultants and regulatory agencies to test our systems and procedures.

Whatever the New Year throws at us, you can count on the credit union to make your safety our priority.

*Beth Carpenter, CEO*

## SAVE TO WIN! – BUCKS-FOR-BUCKEYES ACCOUNT

### **Current Bucks-for-Buckeyes account holders**

Congratulations on the first year of getting your financial future more secure by saving. Now that the year is coming to a close, we will be moving the funds that are currently in your Bucks-for-Buckeyes account to your primary savings account. Per the Account Disclosure, funds must be moved at the end of the year. This will occur in the first week of January 2021. The account will remain open and any automatic transfers will continue so you continue to earn entries in future drawings. We are so proud of you for the discipline, strength, and foresight to plan for your future. Having a chance to win while you are savings is pretty great too!

### **Not saving to win yet?**

Don't miss out on your chances to WIN this year just for saving. For every \$20 you deposit into the account (up to 5 entries/\$100 in deposits); you earn an entry in the drawing to win cash prizes. Prizes awarded each and every month. Visit: [www.educacu.com/bucksforbuckeyes](http://www.educacu.com/bucksforbuckeyes) to learn more and sign-up today.

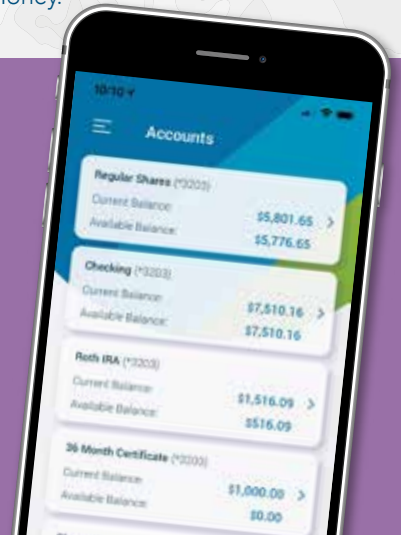
In 2020, we had 19 members win over \$2,000 in prizes! Here's to another year of Saving Money to Win Money.

## COMING SOON: AN ALL-NEW MOBILE & ONLINE BANKING EXPERIENCE

We're excited to announce a new and improved Mobile and Online Banking experience is on the way! The new platform will feature a wide range of new and upgraded tools and services designed to make it easier for you to manage your money—anytime, anywhere. Watch our website and Facebook page (@EducaCommunity) for updates!

New in mobile:

- View eStatements
- Items found on the Services tab in current online banking
- Scheduled transfers
- Images of cleared checks



## "WE SEE HEROES"

The school year may not look like any other, but we still see all the teachers and school staff working tirelessly, caring for your students, making a difference even if from a distance and doing your very best to make it all work. We appreciate you and believe you can do "virtually" anything. We C U and appreciate all you do!



Photo from the "We See Heroes" signs posted at various TPS schools throughout the district. More to come this spring!

## MASK DONATIONS

Thanks to generous donations of our members, staff and community we were able to donate 709 masks to Toledo Public Schools (TPS) to help keep its team safe! It shows that we are in this together. We can't thank everyone enough for your donations and support.



## HOLIDAY CLOSINGS

**Monday, January 18** – Martin Luther King, Jr. Day  
**Monday, February 15** – Presidents' Day



**Educational Community**  
ALLIANCE CREDIT UNION

**EDUCACU.COM | 419-381-2323**

## HOURS OF OPERATION

Please call us at 419-381-2323, or visit our website [educacu.com](http://educacu.com), to verify current operating status and hours.